

Health, Safety, Quality and Environmental Policy Statement

Daikin Applied Service is one of Europe's foremost Refrigeration, Air Conditioning and Air Handling solution providers. We offer a seamlessly integrated single source of supply and deliver the complete end-to-end service from applied design and manufacture to installation, maintenance and on-going support for our client requirements.

The senior management team of Daikin Applied Service is committed to providing a safe and healthy working environment for our employees, clients, neighbours and the public. Maintaining the required quality standards, ensuring the promotion of customer focus in line with the requirements of BS EN ISO 9001 and ensuring our environmental obligations are met through our BS EN ISO 14001 management system procedures and practices.

Regular reviews of our Health, Safety, Quality and Environmental Management system will be conducted to enhance performance and provide continuous improvement.

Objectives and targets will be set to demonstrate our commitment; to the prevention of injury and ill health utilising hazard identification, risk assessment and suitable and sufficient control measures to reduce risks to acceptable levels. To improve the performance of our quality procedures, products and the protection from environment pollution by minimising the environmental aspects and impact of our activities throughout the lifecycle of our products and services.

The supporting procedures, instructions and records are designed to establish, document and maintain our management system to the required standard and ensuring equal priority with other aspects of business management.

The Company will fulfil its compliance obligations in addition to regularly reviewing relevant legal requirements and other requirements that relate to our work activities, along with this Health, Safety, Quality and Environmental Policy, which will be reviewed annually. In order to ensure the success of this important policy, the necessary resources will be made available.

Our policy is relevant and appropriate to the purpose and context of the organisation and support the strategic direction of the Company.

The systems and instructions are therefore mandatory upon all personnel and will be capable of producing objective evidence of conformance through audit, assessment and regular review of compliance. In addition, there is an on-going commitment to training and awareness to ensure that responsibilities and duties for all employees and sub-contractors are understood, implemented and maintained at all levels within the Company.

The Company will ensure worker participation; consult with employees and other interested parties to ensure that these high standards are met and maintained.

The Company will manage occupational health issues, including mental health, and fatigue for all employees and consider other interested parties to ensure the wellbeing of all concerned.

Daikin Applied Service shall consider the concerns and suggestions of all expressed interested parties and use suppliers who demonstrate concern for their environmental impacts, product and service quality and show an acceptable health and safety record.

The underlying principle of the Health, Safety, Quality and Environmental Policy is to ensure a safe place of work, a healthy environment along with safe working procedures, whilst realising our customers' expectations for the products and services we supply.

The policy and objectives are made available to all interested parties and communicated and implemented throughout the organisation.

Managing Director – J & E Hall Limited



Andrew Bowden

Managing Director – Daikin Applied UK



Valerio Micali

Service Director – Daikin Applied Service



Mark Canham